

PORTHMEOR VIEW ST IVES - TERMS AND CONDITIONS

1. Agreement - This Hire Agreement is made between the Hirer and the Owner. The letting is made on the basis that the property is used for a holiday only and no rights to remain in the property exist for the Hirer or any members of the Hirer's party.
2. Payment - For bookings made within 8 weeks of your holiday arrival date, the full amount plus damage deposit is required along with a completed booking form. For a booking made more than 8 weeks before the start of your holiday, a deposit of one third of the total rental cost is required, along with a completed booking form.
3. Balance - Upon payment of the deposit and subject to acceptance of the booking, the Hirer becomes liable for the balance of the rent plus breakage deposit, 8 weeks before the holiday letting commences.
4. Damage Deposit £100 - All bookings are accepted on the condition that the property is left clean and tidy and in a state that is suitable for occupation by the following hirers. Reimbursement for any breakages, damage, missing items or additional cleaning is the responsibility of the Hirer. The damage deposit will be returned normally. Please advise the Owner of any faults or damage as soon as possible.
5. Cancellation - Any cancellation for whatever reason must be confirmed in writing and received prior to the start of the letting. Upon receipt of any cancellation we will try to re-let the property for the period. If such a re-letting can be arranged then we will, refund the deposit. If the property is not re-let for any reason then the hirer is legally liable for the whole of the rental.
6. Personal Belongings - All guests and visitors are totally responsible for their personal property and we accept no responsibility or liability for any injury sustained, loss or damage to any person or property brought on to the premises.
7. Insurance - It is recommended that you take out holiday insurance to cover the cost of cancellation, damage to personal belongings or other losses.
8. Availability - Every letting is made on the understanding that the property is available for the dates requested. In the unlikely event that the property becomes unavailable through events arising out of the control of the Owner, the Owner may have to cancel the booking. You will be advised of such circumstances as soon as possible and the Owner will refund all monies paid in full but you, the Hirer, will have no further claims against the Owner.
9. Occupancy - The property may only be occupied by those persons named on the booking form. The Hirer shall not part with possession of the property or share it except with those named on the booking form. The guidelines detailed on the house information sheet must be observed.
10. Arrival / Departure - The letting of the property starts from 3pm on the start date of your holiday and finishes at 10am on the end date of your booking. These times must be strictly adhered to and in the event of failure to vacate the property and garage by 10am, the Owner reserves the right to charge the Hirer for any costs, damages or other liabilities incurred as a result.

11. Events outside the control of the Owner - The Owner cannot accept liability for events that occur outside its control, such as domestic appliance breakdown, plumbing failure, power cuts and damage that arises from exceptional weather conditions or other adverse circumstances. The Owner reserves the right without prior notice to alter, remove or withdraw amenities or facilities either advertised or previously provided to the Hirer.
12. Neighbours - The Hirer and other members of the party or visitors must not cause any annoyance or become a nuisance to the occupants of neighbouring properties, may result in the Hirer's and other members of their party to be asked to leave the property immediately, without refund of any monies paid by the Hirer. The Hirer and other members of the party or Guests must not make void or voidable any policy of insurance affecting the property.
13. Gas and Electricity - The rental is inclusive of these services.
14. WIFI - The Hirer agrees to comply with all current legislation regarding the use of Wifi and the internet. The Owner accepts no liability for the loss or damage to the Hirer's possessions or data, nor for the unavailability of the Wifi or internet connection.
15. Linen - The property is supplied with bed linen, sheets, duvet covers and pillow cases. Tea towels and towels are supplied only for use in the house. The Hirer must bring their own beach towels.
16. Single Sex Bookings - Any single sex booking will be subject to the Owner's prior written approval.
17. Pets are not accepted
18. Smoking is not permitted
19. Access - The Owner or their representatives shall be allowed access to the property at any reasonable time during the holiday occupancy.
20. Breach of conditions - Breach of any of the conditions shall entitle the Owner to resume possession. The Hirer shall indemnify the Owner against all damages, losses, costs and other liabilities incurred by the Owner arising as a result of any breach of these Booking conditions.